

Train your applicants before they fail the test.

A program brief for training directors at California POST academies and dispatch agencies. Built specifically to prep applicants for the cognitive demands of POST T1–T11 and CritiCall — the audio-heavy, dual-task structure that generic test-prep books and free YouTube content don't train for.

The problem

California POST and CritiCall failure rates are punishing for first-time test-takers without targeted prep. **Every applicant who fails costs your academy 3–6 weeks of training investment, delays your hiring pipeline by 1–3 months, and often disappears from the dispatcher pipeline entirely.** Existing prep options are generic test-prep books or free YouTube content — neither builds the dual-task cognitive load tolerance the audio modules demand.

What DispatchPrep is

A dedicated test-prep platform covering both gatekeeper exams: the complete California POST Entry-Level Dispatcher Selection Test (T1–T11) and the full CritiCall battery (every subtest the 911 dispatch hiring community uses — Data Entry, Call Comprehension, Decision Making, Memory Recall, Multitask Interrupt, Cross Referencing, Probability, Sentence Clarity, Reading Comprehension, Spelling, Keyboarding, Map Reading, and Audio Discrimination). Studio-produced audio across every audio-heavy module, hundreds of practice questions, real-time scoring, and per-module mastery tracking.

Why your applicants will pass

Three things nothing else does:

- 1. Studio-produced audio scenarios.** Every audio test — T7 Recall, T8 Call-Taking, T9 Oral Directions, T10 Coded Information, T11 Checking & Listening, CritiCall Call Comprehension — uses professionally-produced multi-voice audio. Your applicants hear the same cadence, the same panicked-caller cues, the same dual-task pressure the real test throws. Practicing on text-only mockups doesn't build the cognitive load tolerance the test demands.
- 2. Built around the actual test structure.** Each module mirrors the published test specifications — not generic "test prep" content. T11 is dual-panel with hot sheet + radio log + check list, exactly like the real thing. CritiCall Multitask Interrupt uses the same 15-second clock and agency-routing structure as the live test. CritiCall Map Reading uses the same simplified street-grid format applicants will see at the testing station. Most platforms cover 3–5 CritiCall subtests; we cover the complete 13-subtest battery so applicants prep for whichever subset their target agency administers.
- 3. Mastery tracking — spot at-risk applicants before test day.** Every session shows per-module scoring. Below 70% = not ready. Your training officer sees who has mastered which modules and who needs targeted support — *before* the test, when intervention still matters.

Pricing

Cohort size	Per seat	What's included
Small cohort 10–25 seats	\$60	All-Access per applicant · Cohort code via email · 30-day refund per applicant
Academy 26–100 seats	\$45	Everything above + quarterly cohort tracking report + onboarding session for your training officer
Enterprise 100+ seats	Custom	Everything above + annual/rolling pricing + SME co-validation on agency-specific scenarios

Redemption window: codes are valid through the applicant's prep window — typically until test day plus 30 days. Unused seats roll forward.

Refund policy: Per-seat 30-day money-back guarantee. Honest refund requests processed quickly. We reserve the right to deny refunds where applicant activity shows substantial paid-content usage before the refund was requested — this clause prevents abuse, not legitimate dissatisfaction. Bulk-purchase refunds are governed by the academy agreement, not the consumer policy.

What the academy gets

- **Cohort dashboard (Q4 2026 — first 5 academy partners get it free for life):** aggregate progress across your cohort, per-module weakness flags (e.g., "8 of 25 applicants below 70% on T8"), individual applicant detail with their consent.
- **Quarterly cohort tracking report (academies ≥26 seats):** cohort outcome summary, comparison to baseline, recommended training adjustments.
- **Onboarding session (academies ≥26 seats):** 30-minute call with your training officer to walk through the platform and answer questions.
- **SME co-validation (enterprise tier):** agency-specific scenarios validated against your operational reality.

Implementation — what it takes from your side

Time: 1–2 hours total to set up. No IT integration, no SSO, no procurement form, no multi-month rollout.

1. **You send headcount + expected test window.** We send a quote within one business day.
2. **You pay via Stripe invoice or PO.** We accept both; standard payment terms 30 days for academies.
3. **We issue a cohort code via email.** You forward to your applicants with a one-paragraph instruction (template provided).
4. **Applicants redeem at dispatchprep.com.** Each applicant creates a free account, enters the code, gets All-Access for their prep window.
5. **You optionally enable cohort tracking.** With opt-in, you see individual progress. Without, you see aggregate cohort metrics only.

Why now

You'd be among DispatchPrep's first cohort of academy partners. The first 5 academies to sign get:

- Cohort dashboard free for life (becomes a paid add-on for academies #6+)
- Co-attribution on platform improvements they suggest
- Standing 15% off any future academy contracts

We're prioritizing partner academies because we want to build the product with training directors, not at them.

About the founders

Dave [Last Name] — Co-founder, responsible for partnerships and dispatcher community outreach. Deep network across California POST academies, dispatch operations, and the working dispatcher community. Available for direct conversation with prospective academy partners.

Brian Rodvien — Co-founder, responsible for product, platform engineering, and content production. Founder of Necessary Productions, the parent company.

Talk to us

Best path: 15-minute video call with Brian + Dave to walk through the platform, discuss your cohort, and confirm pricing.

Email: agencies@dispatchprep.com — describe your academy size + test window, we'll send a quote and sample code within one business day.

Schedule a demo: [Calendly link — add before sending]

DispatchPrep · Produced by Necessary Productions · Not affiliated with California POST, Biddle Consulting Group, or Ergometrics.